



ZONE5IVE

Why Customer Experience? Why Now?

Thursday February 16, 2012

11:45 a.m. – 1:30 p.m.

Ben Franklin Place, 101 CentrepoinTE Dr., Ottawa

Registration Form

Fax to: 613-726-3444

Members
\$40.00 (plus 13% HST)

Non-members
\$50.00 (plus 13% HST)

Students
\$15.00 (plus 13% HST)
To obtain this rate, you must be enrolled as a full-time college/university student. ID will be verified at the registration desk.

**ONE REGISTRATION PAGE PER REGISTRANT
PLEASE PRINT CLEARLY**

Name: _____ Title: _____

Organization: _____

Mailing Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone #: _____ Fax #: _____ Email: _____

Please Indicate Method of Payment (OCRI HST # 122847510)

Cheque (payable to OCRI/Zone5ive) MASTERCARD VISA AMEX

Card Number: _____ Expiry Date: _____

Cardholder Name: _____

Signature: _____ Final Amount: _____

Please forward your registration to:
Patricia Tippett, Conference Administrator
OCRI
100-80 Aberdeen St.
Ottawa, ON K1S 5R5
Ph: 613-828-6274 ext. 249
Fax: 613-726-3444
Email: ptippett@ocri.ca
Web: www.ocri.ca

TO PAY BY CASH OR CHEQUE
A credit card or PO number must be given to hold your reservation.
If payment has not been received within 15 days after the event, the credit card will be charged the full amount.

Cancellation Policy: Only cancellations received in writing by email (ptippett@ocri.ca) or fax to 613-726-3444 two working days prior to the event date will be refunded, less 10% administration fee. Substitutions are permitted and notification prior to the event date is appreciated.